AMENDMENTS

Please amend the subject application as follows:

IN THE SPECIFICATION:

Please replace the paragraph beginning at page 6, line 8 of the present application with the following rewritten paragraph:

--The Chemical Weapons Convention (CWC) is an international treaty that bans chemical weapons and establishes reporting guidelines for compliance with the treaty. An example of such guidelines can be found at http://www.cwe.gov/regulations/frfa/. Such guidelines may change periodically as new chemical weapons threats are identified and new regulations are agreed upon by member nations.--

Please replace Table1 on page 9 of the present application with the following Table:

			Metric Macro Column_ID	_a	_b	_c	_d
Metric Macro Row_ID	Report Req.	Metric Variable Name	Metric Value	User Data Source	User Data Type	User Data Source Variable Name	User Data Format/ Value
npr1	Problems	Severity	CRITICAL	Cs_incidents	Oracle	Prob_level	"CRIT"
npr2		Severity	MAJOR	Cs_incidents	Oracle	Prob_level	"MAJ"
npr3		Severity	MINOR	Cs_incidents	Oracle	Prob_level	"MIN"

Table 1: Sample User-data-to-metric-data Mapping Rules

Please replace the paragraph beginning at page 9, line 4 of the present application with the following rewritten paragraph:

--The user-data-to-metric-data mapping rules illustrated in Table 1 may be accessible and updateable by the user using any suitable interface, such as a web interface. The user-customizable fields are indicated by the un-shaded portion fields

located in columns labeled a, b, c, and d of Table 1. In the illustrated example, these fields include User Data Source, User Data Type, User Data Source Variable Name, and User Data Format/Value. These fields indicate how a particular user stores and formats raw measurements data. Each combination of these fields may be linked to fields defined in an industry standards document. These industry standards fields are indicated by field located in columns 1-4 of Table 1. As will be explained in more detail below, the data illustrated in Table 1 may be used to generate customized computer code based on core code in metrics macro library 102.--

Please replace the paragraph beginning at page 10, line 5 of the present application with the following rewritten paragraph:

--As stated above, the user-data-to-metric-data mapping rules in Table 1 may be used to create customized industry standards reporting computer code. Referring again to Table 1, for each industry standard parameter indicated in the shaded portion columns 1-4 of the table, a user need only specify the relevant user data source, type, name, and format information. For example, certain reporting requirements of the TL 9000 standard dictate that "problem" data be collected and maintained. The first row in Table 1 corresponds to a user-defined relationship or link, which specifies how "critical problem" data may be obtained from raw user data stored in a user-specified format and location. More particularly, the mapping in row 1 of the table specifies that the "Problems" metric includes a filter variable called "Severity." In the context of the "Problems" metric, one of the possible "Severity" filter variable values is "CRITICAL." The metric "Severity" filter and associated "CRITICAL" value correspond to a user defined value of "CRIT," which is stored

within a user defined data set "Cs_incidents," in a user defined variable called "Prob_level." With regard to user data source variable names, it will be appreciated that the relative location of a particular variable data source (e.g., spreadsheet cell address, column offset, etc.) can also be specified.--

Please replace Table 2 on page 16 with the following table:

Metric Macro Column_ID	a	_b	_c	_d	_e	_f
Metric Macro Row_ID	Report Type	Report Storage Location	Metric1	Metric2	Metric3	Filter1
rep1	PDF	C:/temp/monthly report.pdf	NPR	RR	SO	
rep2	PDF	C:/temp/customer report.pdf	NPR	so		Company= ACE
<i>гер3</i>	HTML	www.metrics.com/reports.html	NPR			

Table 3: User-Defined Report Creation Rules

Please replace the dual column text on page 13 with the following table:

METRIC MACRO LIBRARY PROGRAM	TRANSLATED PROGRAM BASED ON USER- DATA-TO-METRIC-DATA MAPPING
<pre>data critical; set &npr1_a; where &npr1_c = &npr1_d; run; data major; set &npr2_a; where &npr2_c = &npr2_d; run; data minor; set &npr3_a; where &npr3_c = &npr3_d; run;</pre>	<pre>data critical; set cs_incidents; where Prob_level = "CRIT"; run; data major; set cs_incidents; where Prob_level = "MAJ"; run; data minor; set cs_incidents; where Prob_level = "MIN"; run;</pre>
<pre>/*combine above*/ data all; set critical major minor; run; /*calculate number of events each severity occurs*/</pre>	<pre>data all; set critical major minor; run;</pre>

```
proc freq data=all noprint;
                                   proc freq data=all noprint;
tables sev / noprint
                                    tables sev / noprint
out=srcefreq;
                                   out=srcefreq;
run;
                                   run;
/*rename variables for future
use*/
data npr;
                                   data npr;
set srcefreq;
                                   set srcefreq;
if sev=&npr1_d then NP2=COUNT;
                                   if sev"CRIT" then NP2=COUNT;
else if sev=&npr2_d then
                                    else if sev="MIN" then
NP3=COUNT;
                                   NP3=COUNT;
else if sev=&npr3_d then
                                   else if sev="MIN" then
NP1=COUNT;
                                   NP1=COUNT;
run;
                                   run;
/*add consolidated information
into data storage location
calculate according to industry
standards*/
data t19000.npr;
                                  data t19000.npr;
set tl9000.npr sumnpr;
                                   set t19000.npr sumnpr;
if NP1 = . then NP1 = 0;
                                   if NP1 = . then NP1 = 0;
if NP2 =  then NP2 = 0;
                                   if NP2 = . then NP2 = 0;
if NP3 = , then NP3 = \emptyset;
                                   if NP3 = . then NP3 = 0;
NPR1=NP1/NIS;
                                   NPR1=NP1/NIS;
                                   NPR2=NP2/NIS;
NPR2=NP2/NIS;
                                   NPR3=NP3/NIS;
NPR3=NP3/NIS;
Critical=NPR1*&npra;
                                   Critical=NPR1*12;
                                   Major=NPR2*12;
Major=NPR2*&npra;
Minor=NPR3*&npra;
                                   Minor=NPR3*12;
run;
                                   run;
```

Table 2: Exemplary untranslated and translated core reporting rules

Please replace the dual column text on page 18 with the following table:

```
OUTPUT MACRO LIBRARY PROGRAM
                                 EXAMPLE OF MACRO SPECIFIC TO
                                 ONE REPORT
%macro report (type, loc,
metric1, metric2, metric3,
                                 %macro NPR(filter);
filter1);
                                  <code removed for filter>
/*determine which report to
                                 title1 'Number of Problem
run*/
                                 Reports';
%if type = 'PDF' %then %do;
                                 proc gplot data=npr;
     goptions device=pdf;
                                 vbar month*count=severity;
      ods printer pdf
                                       run; quit;
file="&&loc";
                                 title2 'Raw Data';
                                 proc report data=npr;
%if type = 'HTML: %then %do;
                                 columns severity month count;
data _null_;
                                      define severity/group;
filename=SCAN("&&loc", 2, '/');
                                      define month/width=6
```

```
location=SCAN("&&loc", 1, '/');
                                  order=internal;
call symput('file', filename);
                                        define count/width=5;
call symput('loc', location);
                                        run; quit;
run;
                                  %mend;
goptions device=activex;
filename outpt ftp
                                  TRANSLATED PROGRAM BASED ON
"&&file" host="&&loc"
                                  USER-DATA-TO-OUTPUT-REPORT
user=username
                                  MAPPING
pass=userpassword;
ods html body = outpt; %end;
                                  goptions device=pdf;
                                        ods printer pdf
/*output metrics*/
                                  file="C:/temp/monthly
%if metric1 ^= '' %then %do;
                                  report.pdf";
call
                                        %NPR;
execute('%'||trim(left(&metric1
                                        %RR;
))||'('||trim(left(&filter1))||
                                        %SO;
')'); %end;
                                        ods printer pdf close;
%if metric2 ^= '' %then %do;
call
                                  goptions device=pdf;
execute('%'||trim(left(&metric2
                                       ods printer pdf
))||'('||trim(left(&filter1))||
                                  file="C:/temp/customer
')'); %end;
                                  report.pdf";
                                        % NPR (company=ACE);
%if metric3 ^= '' %then %do;
                                        ods printer pdf close;
call
execute('%'||trim(left(&metric3
))||'('||trim(left(&filter1))||
                                  goptions device=activex;
')'); %end;
                                        filename outpt ftp
                                        "reports.html"
/*close report*/
                                        host="www.metrics.com"
%if type = 'FDF' %then %do;
                                  user=username
 ods printer pdf close; %end;
                                  pass=userpassword;
                                    ods html body = outpt;
%if type = 'HTML' %then %do;
                                       %NPR;
 ods html close; %end;
                                    ods html close;
%mend;
```

Table 4: Exemplary core report generation engine and user-specific report generation engine